#### For more information about billing, please contact: CAMH Finance at 416 535-8501 ext. 39233 or e-mail Non-OHIP.PatientBilling@camh.ca (about the CAMH facility fee)

CAMH Association at 416 979-4265 (about the physician fee)

If you have questions, concerns or compliments about services at CAMH, please contact the Client Relations Office:

Tel.: 416 535-8501 ext. 32028 E-mail: client.relations@camh.ca

For information on addiction and mental health issues or other resources, please visit our website: www.camh.ca

Disponible en français.

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## lf you do not have OHIP

When you register for a CAMH outpatient program, or are admitted to an inpatient program, CAMH will ask you for your health insurance coverage information.

If you do not have OHIP, CAMH will need information about any private health insurance you may have. ۲

It is your responsibility to provide the correct insurance and billing information at the time of registration. CAMH may contact you to confirm this information or to discuss fees.

### No health insurance coverage

If you do not have any health insurance, from either a provincial or private plan, you may be billed for the services you receive.

CAMH may contact you to discuss charges that could include:

1. Physician service fee: The amount billed is based on the fee for the services you receive, as determined by the Ministry of Health and Long-Term Care's Schedule of Benefits for Physician Services in the Health Insurance Act. Invoices are mailed and accepted payments include cash, cheque or money order.

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**2. CAMH facility fee:** CAMH Finance may bill you for the following fees:

- Emergency Department: \$718
- Outpatient clinic: \$325
- Inpatient unit: \$1,350 per day for Canadian residents without provincial health insurance;
  \$2,000 per day for non-Canadian residents.

Payment for services is due upon your receipt of the invoice from CAMH. Accepted payments include credit card, cheque or money order.

# Private healthinsurancecoverage

If you receive treatment at CAMH and have private health insurance, the hospital can bill your insurance provider on your behalf.

However, please read your plan carefully to ensure you understand the coverage that will be provided for you, as CAMH is not able to verify this for you. If your insurance, or the information you provide, is not valid, you are responsible for your fees and charges.